# Dell OptiPlex 790 Mini-Tower Owner's Manual



### Notes, Cautions, and Warnings



NOTE: A NOTE indicates important information that helps you make better use of your computer.



CAUTION: A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.



NARNING: A WARNING indicates a potential for property damage, personal injury, or death.

Information in this publication is subject to change without notice.

© 2011 Dell Inc. All rights reserved.

Reproduction of these materials in any manner whatsoever without the written permission of Dell Inc. is strictly forbidden.

Trademarks used in this text: Dell™, the DELL logo, Dell Precision™, Precision ON™,ExpressCharge™, Latitude ™, Latitude ON™, OptiPlex™, Vostro™, and Wi-Fi Catcher™ are trademarks of Dell Inc. Intel®, Pentium®, Xeon®, Core™, Atom™, Centrino®, and Celeron® are registered trademarks or trademarks of Intel Corporation in the U.S. and other countries. AMD® is a registered trademark and AMD Opteron™, AMD Phenom™, AMD Sempron™, AMD Athlon™, ATI Radeon™, and ATI FirePro™ are trademarks of Advanced Micro Devices, Inc. Microsoft®, Windows®, MS-DOS®, Windows Vista®, the Windows Vista start button, and Office Outlook® are either trademarks or registered trademarks of Microsoft Corporation in the United States and/or other countries. Blu-ray Disc™ is a trademark owned by the Blu-ray Disc Association (BDA) and licensed for use on discs and players. The Bluetooth® word mark is a registered trademark and owned by the Bluetooth® SIG, Inc. and any use of such mark by Dell Inc. is under license. Wi-Fi® is a registered trademark of Wireless Ethernet Compatibility Alliance, Inc.

Other trademarks and trade names may be used in this publication to refer to either the entities claiming the marks and names or their products. Dell Inc. disclaims any proprietary interest in trademarks and trade names other than its own.

2011 - 07

Rev Ann

## **Contents**

Notes, Cautions, and Warnings	2
1 Working on Your Computer	7
Before Working Inside Your Computer	
Recommended Tools	
Turning Off Your Computer	8
After Working Inside Your Computer	
2 Cover	11
Removing the Cover	11
Installing the Cover	11
3 Front Bezel	13
Removing the Front Bezel	13
Installing The Front Bezel	14
4 Expansion Card	15
Removing the Expansion Card	15
Installing The Expansion Card	17
5 Optical Drive	19
Removing the Optical Drive	
Installing The Optical Drive	20
6 Hard Drive	21
Removing the Hard Drive	21
Installing The Hard Drive	22
7 Memory	23
Removing the Memory	

Installing the Memory	24
8 Chassis Intrusion Switch	25
Removing The Chassis Intrusion Switch	
Installing the Intrusion Switch	
9 Speaker	27
Removing The Speaker	
Installing the Speaker	28
10 Heat Sink And Processor	29
Removing the Heat Sink and Processor	29
Installing the Heat Sink and Processor	31
11 Coin-Cell Battery	33
Removing The Coin-Cell Battery	33
Installing The Coin-Cell Battery	34
12 Power-Switch Cable	35
Removing the Power-Switch Cable	35
Installing the Power-Switch Cable	37
13 Front Thermal Sensor	39
Removing the Front Thermal Sensor	
Installing the Front Thermal Sensor	40
14 System Fan	41
Removing The System Fan	41
Installing the System Fan	42
15 Input/Output Panel	43
Removing the Input/Output Panel	
Installing the Input/Output Panel	

16 Power Supply	47
Removing The Power Supply	
Installing the Power Supply	
17 System Board	51
Removing The System Board	
Installing the System Board	52
18 System Setup	53
System Setup	53
Boot Menu	53
Boot Menu Enhancements	53
Timing Key Sequences	54
Navigation	54
System Setup Options	55
19 Troubleshooting	65
Diagnostic LEDs	
Beep Codes	72
Error Messages	75
20 Specifications	83
Technical Specifications	
21 Contacting Dell	93
Contacting Dell	

### Working on Your Computer

#### **Before Working Inside Your Computer**

Use the following safety guidelines to help protect your computer from potential damage and to help to ensure your personal safety. Unless otherwise noted, each procedure included in this document assumes that the following conditions exist:

- You have read the safety information that shipped with your computer.
- A component can be replaced or--if purchased separately--installed by performing the removal procedure in reverse order.



MARNING: Before working inside your computer, read the safety information that shipped with your computer. For additional safety best practices information, see the Regulatory Compliance Homepage at www.dell.com/regulatory\_compliance.



CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.



CAUTION: To avoid electrostatic discharge, ground yourself by using a wrist grounding strap or by periodically touching an unpainted metal surface, such as a connector on the back of the computer.



CAUTION: Handle components and cards with care. Do not touch the components or contacts on a card. Hold a card by its edges or by its metal mounting bracket. Hold a component such as a processor by its edges, not by its pins.



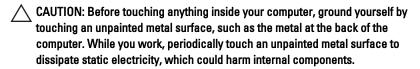
 CAUTION: When you disconnect a cable, pull on its connector or on its pull-tab, not on the cable itself. Some cables have connectors with locking tabs; if you are disconnecting this type of cable, press in on the locking tabs before you disconnect the cable. As you pull connectors apart, keep them evenly aligned to avoid bending any connector pins. Also, before you connect a cable, ensure that both connectors are correctly oriented and aligned.



**NOTE:** The color of your computer and certain components may appear differently than shown in this document.

To avoid damaging your computer, perform the following steps before you begin working inside the computer.

- 1. Ensure that your work surface is flat and clean to prevent the computer cover from being scratched.
- 2. Turn off your computer (see Turning Off Your Computer).
- CAUTION: To disconnect a network cable, first unplug the cable from your computer and then unplug the cable from the network device.
- 3. Disconnect all network cables from the computer.
- **4.** Disconnect your computer and all attached devices from their electrical outlets.
- **5.** Press and hold the power button while the computer is unplugged to ground the system board.
- 6. Remove the cover.



#### **Recommended Tools**

The procedures in this document may require the following tools:

- Small flat-blade screwdriver
- Phillips screwdriver
- Small plastic scribe
- Flash BIOS update program media

#### **Turning Off Your Computer**



CAUTION: To avoid losing data, save and close all open files and exit all open programs before you turn off your computer.

- **1.** Shut down the operating system:
  - In Windows 7:
    - Click Start , then click Shut Down.
  - In Windows Vista:

Click Start, then click the arrow in the lower-right corner of the Start menu as shown below, and then click Shut Down.



- In Windows XP:
   Click Start → Turn Off Computer → Turn Off . The computer turns off after the operating system shutdown process is complete.
- Ensure that the computer and all attached devices are turned off. If your computer and attached devices did not automatically turn off when you shut down your operating system, press and hold the power button for about 6 seconds to turn them off.

#### **After Working Inside Your Computer**

After you complete any replacement procedure, ensure you connect any external devices, cards, and cables before turning on your computer.

1. Replace the cover.

CAUTION: To connect a network cable, first plug the cable into the network device and then plug it into the computer.

- 2. Connect any telephone or network cables to your computer.
- 3. Connect your computer and all attached devices to their electrical outlets.
- 4. Turn on your computer.
- 5. Verify that the computer works correctly by running the Dell Diagnostics.

Cover 2

#### **Removing the Cover**

1. Follow the procedures in *Before Working Inside Your Computer*.

2. Pull up the cover-release-latch at the side of the computer.



3. Lift the cover upward to a 45—degree angle and remove it from the computer.



### **Installing the Cover**

- 1. Place the cover on the computer.
- 2. Press down on the cover till it clicks into place.
- 3. Follow the procedures in *After Working Inside Your Computer*.

Front Bezel 3

#### **Removing the Front Bezel**

- 1. Follow the procedures in Before Working Inside Your Computer.
- 2. Remove the cover.
- 3. Pry the front bezel retention clips away from the chassis located at the side edge of front bezel.



**4.** Rotate the bezel away from the computer to release the hooks on the opposite edge of the bezel from the chassis.



#### **Installing The Front Bezel**

- 1. Insert the hooks along the bottom edge of the front bezel into the slots on the chassis front.
- 2. Rotate the bezel toward the computer to engage the four front-bezel retention clips until they click into place.
- 3. Install the cover.
- 4. Follow the procedures in After Working Inside Your Computer.

#### Removing the Expansion Card

- 1. Follow the procedures in *Before Working Inside Your Computer*.
- 2. Remove the cover.
- 3. Push the release tab on the card-retention latch outward.



**4.** Pull the release lever away from the PCle x16 card to release the securing tab from the dent in the card. Then, ease the card up and out of its connector and remove it from the computer.



**5.** Lift the PCIe x1 expansion card (if any) up and out of its connector and remove it from the computer.



**6.** Lift the PCI expansion card (if any) up and out of its connector and remove it from the computer.



7. Lift the PCI x4 expansion card (if any) up and out of its connector and remove it from the computer.



#### **Installing The Expansion Card**

- 1. Insert the PCIe x4 card into the connector on the system board and press down to secure it in place.
- 2. Insert the PCIe card (if any) into the connector on the system board and press down to secure it in place.
- 3. Insert the PCIe x1 card (if any) into the connector on the system board and press down to secure it in place.
- 4. Insert the PCle x16 card (if any) into the connector on the system board and press down to secure it in place.
- 5. Press the retention tab on the card-retention latch downwards.
- 6. Install the cover.
- 7. Follow the procedures in *After Working Inside Your Computer*.

Optical Drive

#### **Removing the Optical Drive**

- 1. Follow the procedures in Before Working Inside Your Computer.
- 2. Remove the cover.
- 3. Remove the front bezel.
- 4. Remove the data cable and power cable from the back of the optical drive.



**5.** Slide down the optical-drive latch and then push the optical drive from the back towards the front of the computer.



6. Repeat steps 4 and 5 to remove the second optical drive (if available).

#### **Installing The Optical Drive**

- 1. Slide up the optical-drive latch and push the optical drive from the front towards the back of the computer.
- 2. Connect the data cable and power cable to the optical drive.
- 3. Install the *front bezel*.
- 4. Install the cover.
- 5. Follow the procedures in *After Working Inside Your Computer*.

Hard Drive 6

#### Removing the Hard Drive

- 1. Follow the procedures in *Before Working Inside Your Computer*.
- 2. Remove the cover.
- 3. Remove the data cable and power cable from the back of the hard drive.



**4.** Press both blue securing-bracket tabs inwards and lift the hard-drive bracket out of the bay.



**5.** Flex the hard-drive bracket and then remove the hard drive from the bracket.



**6.** Repeat the above steps for the second hard drive, if available.

#### **Installing The Hard Drive**

- 1. Flex the hard-drive bracket and then insert the hard drive into the bracket.
- 2. Press both blue securing-bracket tabs inward and slide the hard-drive bracket into the bay in the chassis.
- 3. Connect the data cable and power cable to the back of the hard drive.
- 4. Install the cover.
- 5. Follow the procedures in After Working Inside Your Computer.

Memory 7

#### Removing the Memory

1. Follow the procedures in *Before Working Inside Your Computer*.

- 2. Remove the cover.
- 3. Release the memory-retention clips on each side of the memory modules.



4. Lift the memory modules out of the connectors on the system board.



#### Installing the Memory

- 1. Insert the memory modules into the connectors on the system board. Install the memory module in the order of A1 > B1 > A2 > B2.
- 2. Press down on the memory modules until the retention clips spring back to secure them in place.
- 3. Install the cover.
- **4.** Follow the procedures in *After Working Inside Your Computer*.

**Chassis Intrusion Switch** 

#### **Removing The Chassis Intrusion Switch**

- 1. Follow the procedures in *Before Working Inside Your Computer*.
- 2. Remove the cover.
- 3. Disconnect the intrusion switch-cable from system board.



**4.** Slide the intrusion switch toward the chassis bottom and remove it from the system board.



#### **Installing the Intrusion Switch**

- 1. Insert the intrusion switch into the chassis rear and slide it toward the chassis top to secure it.
- 2. Connect the intrusion switch-cable to the system board.
- 3. Install the *cover*.
- **4.** Follow the procedures in *After Working Inside Your Computer*.

Speaker 9

#### **Removing The Speaker**

- 1. Follow the procedures in *Before Working Inside Your Computer*.
- 2. Remove the cover.
- 3. Disconnect the speaker cable from the system board.



4. Unthread the speaker cable from the chassis clip.



**5.** Press down the speaker-securing tab and slide the speaker upwards to remove it.



#### Installing the Speaker

- 1. Press the speaker-securing tab and slide the speaker downward to secure it.
- 2. Thread the speaker cable into the chassis clip.
- 3. Connect the speaker cable to the system board.
- 4. Install the cover.
- 5. Follow the procedures in After Working Inside Your Computer.

#### Removing the Heat Sink and Processor

- 1. Follow the procedures in *Before Working Inside Your Computer*.
- 2. Remove the cover.
- 3. Disconnect the heat sink assembly cable from the system board.



**4.** Loosen the captive screws that secure the heat sink assembly to the system board.



5. Lift the heat sink assembly upwards and remove it from the computer. Lay the assembly with the fan facing downwards, and with the thermal grease facing upwards.



**6.** Press the release lever down and then move it outwards to release it from the retention hook that secures it.



7. Lift the processor cover.



**8.** Lift the processor to remove it from the socket and place it in an antistatic package.



#### Installing the Heat Sink and Processor

- 1. Insert the processor into the processor socket. Ensure the processor is properly seated.
- 2. Lower the processor cover.
- 3. Press the release lever down and then move it inward to secure it with the retention hook.
- 4. Place the heat sink assembly into the chassis.
- **5.** Tighten the captive screws to secure the heat sink assembly to the system board.
- 6. Connect the heat sink assembly cable to the system board.
- 7. Install the cover.
- 8. Follow the procedures in After Working Inside Your Computer.

### **Coin-Cell Battery**

#### **Removing The Coin-Cell Battery**

- 1. Follow the procedures in *Before Working Inside Your Computer*.
- 2. Remove the cover.
- 3. Press the release latch away from the coin-cell battery to allow the battery to pop-up from the socket.



4. Lift the coin-cell battery out of the computer.



#### **Installing The Coin-Cell Battery**

- 1. Place the coin-cell battery into its slot on the system board.
- 2. Press the coin-cell battery downwards until it is secured.
- 3. Install the cover.
- **4.** Follow the procedures in *After Working Inside Your Computer*.

#### Removing the Power-Switch Cable

- 1. Follow the procedures in *Before Working Inside Your Computer*.
- 2. Remove the cover.
- 3. Remove the front bezel.
- 4. Remove the optical drive.
- 5. Disconnect the power-switch cable from the system board.



6. Unthread the power-switch cable from the chassis clips.



7. Unthread the power-switch cable from the chassis clip.



8. Pry the power-switch cable free.



9. Slide the power-switch cable out through the front of the computer.



# Installing the Power-Switch Cable

- 1. Slide the power-switch cable in through the front of the computer.
- 2. Secure the power-switch cable to the chassis.
- 3. Thread the power-switch cable into the chassis clips.
- 4. Connect the power-switch cable to the system board.
- 5. Install the *optical drive*.
- 6. Install the front bezel.
- 7. Install the *cover*.
- **8.** Follow the procedures in *After Working Inside Your Computer*.

# **Removing the Front Thermal Sensor**

- 1. Follow the procedures in *Before Working Inside Your Computer*.
- 2. Remove the cover.
- 3. Disconnect the thermal-sensor cable from the system board.



4. Unthread the thermal-sensor cable from the chassis clip.



5. Pry the thermal sensor away from the chassis front and remove.



# **Installing the Front Thermal Sensor**

- 1. Secure the thermal sensor to the chassis front.
- 2. Thread the thermal sensor cable into the chassis clips.
- 3. Connect the thermal sensor cable to the system board.
- 4. Install the cover.
- 5. Follow the procedures in After Working Inside Your Computer.

System Fan

# **Removing The System Fan**

- 1. Follow the procedures in *Before Working Inside Your Computer*.
- 2. Remove the cover.
- 3. Disconnect the system fan cable from the system board.



**4.** Pry and remove the system fan away from the four grommets securing it to the back of the computer.



# Installing the System Fan

- 1. Place the system fan in the chassis.
- 2. Pass the four grommets through the chassis and slide outward along the grooves to secure them in place.
- 3. Connect the fan cable to the system board.
- 4. Install the cover.
- **5.** Follow the procedures in *After Working Inside Your Computer*.

## Removing the Input/Output Panel

- 1. Follow the procedures in *Before Working Inside Your Computer*.
- 2. Remove the cover.
- 3. Remove the front bezel.
- Disconnect the Input/Output Panel and FlyWire cable from the system board.



**5.** Unthread the Input/Output Panel and FlyWire cable from the clip on the computer.



**6.** Remove the screw that secures the Input/Output panel to the computer.



7. Slide the Input/Output panel towards the left of the computer to release it.



**8.** Remove the Input/Output panel by routing the cable through the front of the computer.



# Installing the Input/Output Panel

- 1. Insert the Input/Output panel into the slot on the chassis front.
- 2. Slide the Input/Output panel towards the right of the computer to secure to the chassis.
- 3. Tighten the single screw to secure the Input/Output panel to the chassis.
- **4.** Thread the Input/Output panel or the FlyWire cable into the chassis clip.
- 5. Connect the Input/Output panel or the FlyWire cable to the system board.
- **6.** Install the *front bezel*.
- 7. Install the cover.
- **8.** Follow the procedures in *After Working Inside Your Computer*.

# **Power Supply**

16

# **Removing The Power Supply**

- 1. Follow the procedures in *Before Working Inside Your Computer*.
- 2. Remove the cover.
- 3. Disconnect the power cables connected to the hard drive(s) and optical drive(s).



**4.** Unthread the power cables from the clips in the computer.



 $\textbf{5.} \quad \text{Disconnect the 24-pin power cable from the system board}.$ 



6. Disconnect the 4-pin power cable from the system board.



7. Remove the screws that secure the power supply to the back of the computer.



**8.** Push in on the blue release tab beside the power supply, and slide the power supply towards the front of the computer.



**9.** Lift the power supply out of the computer.



## **Installing the Power Supply**

- 1. Place the power supply in the chassis and slide towards the back of the computer to secure it.
- 2. Tighten the screws securing the power supply to the back of the computer.
- 3. Connect the 4-pin power cable to the system board.
- 4. Connect the 24-pin power cable to the system board.
- 5. Thread the power cables into the chassis clips.
- **6.** Connect the power cables connected to the hard drives(s) and optical drive(s).
- 7. Install the cover.
- **8.** Follow the procedures in *After Working Inside Your Computer*.

# **Removing The System Board**

- 1. Follow the procedures in *Before Working Inside Your Computer*.
- 2. Remove the cover.
- 3. Remove the front bezel.
- 4. Remove the expansion card.
- **5.** Remove the *heat sink and processor*.
- 6. Disconnect all the cables connected to the system board.



7. Remove the screws that secure the system board to the computer.



8. Slide the system board towards the front of the computer.



**9.** Tilt the system board to 45–degrees, and then lift the system board out of the computer.



# Installing the System Board

- 1. Align the system board to the port connectors on the back of the chassis and place the system board in the chassis.
- 2. Tighten the screws securing the system board to the chassis.
- 3. Connect the cables to the system board.
- **4.** Install the *heatsink and processor*.
- 5. Install the *expansion card*.
- **6.** Install the *front bezel*.
- 7. Install the cover.
- 8. Follow the procedures in *After Working Inside Your Computer*.

### System Setup

This computer offers you the following options:

- Access System Setup by pressing <F2>
- Bring up a one-time boot menu by pressing <F12>

Press <F2> to enter System Setup and make changes to the user-definable settings. If you have trouble entering System Setup using this key, press <F2> when the keyboard LEDs first flash.

### **Boot Menu**

This feature gives users a quick and convenient mechanism to bypass the System Setup-defined boot device order and boot directly to a specific device (for example: floppy, CD-ROM, or hard drive).

Keystroke	Function
<ctrl><alt><f8></f8></alt></ctrl>	one-time boot and diagnostics utility menu
<f12></f12>	one-time boot and diagnostics utility menu

### **Boot Menu Enhancements**

The boot menu enhancements are as follows:

- Easier access Although the <Ctrl><Alt><F8> keystroke still exists and can be used to call up the menu, simply press <F12> during system boot to access the menu.
- User prompting Not only is the menu easy to access, when you are prompted to use the keystroke on the BIOS splash screen (see image below). The keystroke is not "hidden".
- Diagnostics options The boot menu includes two diagnostic options, IDE Drive Diagnostics (90/90 Hard Drive Diagnostics) and Boot to the Utility Partition. The benefit here is that you do not have to remember the <Ctrl><Alt><D> and <Ctrl><Alt><F10> keystrokes (although they still work).



**NOTE:** The BIOS features an option to disable either or both of the keystroke prompts under the System Security / Post Hotkeys submenu.

When you enter the <F12> or <Ctrl><Alt><F8> keystroke correctly, the computer beeps. The key sequence invokes the **Boot Device Menu**.





Since the one-time boot menu only affects the current boot, it has the added benefit of not requiring the technician to restore the customer's boot order after completing troubleshooting.

# **Timing Key Sequences**

The keyboard is not the first device initialized by Setup. As a result, if you press a keystroke too early, you lock out the keyboard. When this happens, a keyboard error message appears on the monitor, and you cannot restart the system with the <Ctrl><Alt><Del> keys.

To avoid this scenario, wait until the keyboard is initialized before pressing the keystroke. There are two ways to know that this has happened:

- The keyboard lights flash.
- The "F2=Setup" prompt appears in the top right-hand corner of the screen during boot.

The second method is good if the monitor is already warmed up. If it is not, the system often passes the window of opportunity before the video signal is visible. If this is the case, rely on the first method—the keyboard lights—to know the keyboard is initialized.

# Navigation

The computer setup can be navigated by either the keyboard or the mouse. Use the following keystrokes to navigate the BIOS screens:

Action	Keystroke
Expand and collapse field	<enter>, left- or right-arrow key, or +/-</enter>
Expand or collapse all fields	<>
Exit BIOS	<esc> — Remain in Setup, Save/Exit, Discard/Exit</esc>
Change a setting	Left or right-arrow key
Select field to change	<enter></enter>
Cancel modification	<esc></esc>
Reset defaults	<alt><f> or <b>Load Defaults</b> menu option</f></alt>

## **System Setup Options**



**NOTE:** Depending on the computer and its installed devices, the items listed in this section may or may not appear.

#### General

#### **System Information**

Displays the following information:

- System Information: Displays BIOS Version, Service Tag, Asset Tag, Ownership Date, Manufacture Date, and the Express Service Code.
- Memory Information: Displays Memory Installed, Memory Available, Memory Speed, Memory Channels Mode, Memory Technology, DIMM 1 Size, DIMM 2 Size, DIMM 3 Size, and DIMM 4 Size.
- Processor Information: Displays Processor Type, Core Count, Processor ID, Current Clock Speed, Minimum Clock Speed, Maximum Clock Speed, Processor L2 Cache, Processor L3 Cache, HT Capable, and 64-Bit Technology.
- PCI Information: Displays SLOT1, SLOT2, SLOT3, SLOT4
- Device Information: Displays SATA-0, SATA-1, SATA-2, SATA-3, and LOM MAC Address.

#### Boot Sequence

Allows you to specify the order in which the computer attempts to find an operating system. The options are:

- · Diskette drive
- USB Storage Device
- CD/DVD/CD-RW Drive
- Onboard NIC

#### General

- SATA
- CD/DVD/CD-RW Drive

#### **Boot List Option**

- Legacy
- UEFI

#### Date/Time

Allows you to set the date and time. Changes to the system date and time take effect immediately.

#### **System Configuration**

#### Integrated NIC

Allows you to enable or disable the integrated network card. You can set the integrated NIC to:

- Disabled
- Enabled (default)
- Enabled w/PXE
- Enabled w/ImageServer



NOTE: Depending on the computer and its installed devices, the items listed in this section may or may not appear.

#### Serial Port

Allows you to define the serial port settings. You can set the serial port to:

- Disabled
- Auto
- COM<sub>1</sub>
- COM2
- COM3
- COM<sub>4</sub>



NOTE: The operating system may allocate resources even though the setting is disabled.

#### SATA Operation

Allows you to configure the operating mode of the integrated hard drive controller.

- AHCI = SATA is configured for AHCI mode
- ATA = SATA is configured for ATA mode

### **System Configuration**

Disabled = The SATA controller is hidden

#### Drives

Allows you to enable or disable the various on-board drives:

- SATA-0
- SATA-1
- SATA-2
- SATA-3

#### **Smart Reporting**

This field controls whether hard drive errors for integrated drives are reported during system startup. This technology is part of the SMART (Self Monitoring Analysis and Reporting Technology) specification. This option is disabled by default.

#### **USB** Configuration

This field configures the integrated USB controller. If Boot Support is enabled, the system is allowed to boot any type of USB Mass Storage Devices (HDD, memory key, floppy). USB-aware OS always see USB Mass Storage devices irrespective of this setting, provided the port is enabled.

If USB port is enabled, device attached to this port is enabled and available for OS.

If USB port is disabled, the OS cannot see any device attached to this port.

- Enable USB Controller
- · Disable USB Mass Storage Dev
- Disable USB Controller



**NOTE:** USB keyboard and mouse always work in the BIOS setup irrespective of these settings.

### Miscellaneous Devices

Allows you to enable or disable various on-board devices. Enable PCI Slot — This option is enabled by default.

#### Video

#### Multi-Display

Allows you to enable or disable Multi-Display. It should be enabled for Windows 7 32/64-bit only. .

Enable Multi-Display — This option is disabled by default.



**NOTE:** The Video setting will only be visible when a video card is installed in the system.

#### Security

### Internal HDD-1 Password

Allows you to set, change, or delete the password on the system's internal hard disk drive (HDD). Successful changes to this password take effect immediately.

By default, the drive will not have a password set

- Enter the old password
- Enter the new password
- Confirm new password

### Strong Password

This field enforces strong passwords.

Enforce strong password - This option is disabled by default.

### Password Configuration

These fields control the minimum and maximum number of characters allowed for Admin and System passwords.

- Admin Password Min
- Admin Password Max
- System Password Min
- System Password Max

#### Password Bypass

Allows you to bypass the System (Boot) Password and the internal HDD password prompts during a system restart.

- Disabled Always prompt for the system and internal HDD password when they are set. This option is disabled by default.
- Reboot Bypass Bypass the password prompts on Restarts (warm boots).



**NOTE:** The system will always prompt for the system and internal HDD passwords when powered on from the off state (a cold boot). Also, the system will always prompt for passwords on any module bay HDDs that may be present.

#### Password Change

Allows you to determine whether changes to the System and Hard Disk passwords are permitted when an administrator password is set.

#### Security

**Allow Non-Admin Password Changes** — This option is enabled by default.

### Non-Admin Setup Changes

This option lets you determine whether changes to the setup option are permitted when an administrator password is set.

**Allow Wireless Switch Changes** — This option is disabled by default.

#### **TPM Security**

This option lets you control whether the Trusted Platform Module (TPM) in the system is enabled and visible to the operating system.

**TPM Security** — This option is disabled by default.



**NOTE:** Activation, deactivation, and clear options are not affected if you load the setup program's default values. Changes to this option take effect immediately.

#### Computrace

This field lets you Activate or Disable the BIOS module interface of the optional Computrace Service from Absolute Software.

- Deactivate This option is disabled by default.
- Disable
- Activate

#### Chassis Intrusion

Allows you to enable or disable the chassis intrusion feature. You can set this option to:

- Clear Intrusion Warning Enabled by default if chassis intrusion is detected.
- Disable
- Enable
- On-Silent Enabled by default if chassis intrusion is detected.

#### CPU XD Support

Allows you to enable or disable he execute disable mode of the processor. This option is enabled by default.

### OROM Keyboard Access

Allows you to determine whether you access the Option ROM Configuration screens via hotkeys during boot. Specifically, these settings are capable of preventing access to Intel RAID (CTRL+I) or Intel Management Engine BIOS Extension (CTRL+P/F12)

- Enable User may enter OROM configuration screens via the hotkey.
- One-Time Enable User may enter OROM configuration screens via the hotkeys on next boot only. After next boot, the setting will revert to disabled.
- Disable User may not enter OROM configuration screens via the hotkey.

This option is set to **Enable** by default.

#### Admin Setup Lockout

Allows you to enable or disable the option to enter Setup when an Admin password is set. This option is not set by default.

#### Performance

#### Multi Core Support

This field specifies whether the process will have one or all cores enabled. The performance of some applications will improve with the additional cores. This option is enabled by default.

### Intel® SpeedStep™

Allows you to enable or disable the Intel SpeedStep mode of the processor. This option is enabled by default.

#### C States Control

Allows you to enable or disable the additional processor sleep states. This option is enabled by default.

#### Intel® TurboBoost™

Allows you to enable or disable Inel TurboBoost mode of the processor.

- Disabled Does not allow the TurboBoost driver to increase the performance state of the processor above the standard performance.
- Enabled Allows the Intel Turbo driver to increase the performance of the CPU or graphics processor.

This option is enabled by default.

#### Hyper-Thread Control

Allows you to enable or disable the Hyper-Threading Technology. This option is enabled by default.

#### Power Management

#### AC Recovery

Determines how the system responds when AC power is reapplied after a power loss. You can set the AC Recovery to:

Power Off (default)

#### **Power Management**

- Power On
- Last State

#### Auto On Time

Allows you to set the option to automatically turn on the computer. Time is kept in standard 12-hour format (hour:minutes:seconds). Change the startup time by typing the values in the time and AM/PM fields.



**NOTE:** This feature does not work if you turn off your computer using the switch on a power strip or surge protector or if **Auto Power is set to disabled**.

#### Deep Sleep Control

Allows you to define the controls when Deep Sleep is enabled.

- Disabled
- Enabled in S5 only
- Fnabled in S4 and S5.

This option is Disabled by default.

### Fan Control Override

Controls the speed of the system fan. This option is disabled by default.



**NOTE:** When enabled, the fan runs at full speed.

#### Wake on LAN

This option allows the computer to power up from the off state when triggered by a special LAN signal. Wake-up from the Standby state is unaffected by this setting and must be enabled in the operating system. This feature only works when the computer is connected to AC power supply.

- Disabled Does not allow the system to power on by special LAN signals when it receives a wake-up signal from the LAN or wireless LAN.
- LAN Only Allows the system to be powered on by special LAN signals.

This option is Disabled by default.

#### **POST Behavior**

#### Numlock LED

Allows you to enable or disable the Numlock feature when your computer starts. This option is enabled by default.

-	~=	_			
ИΠ	181	к	Δh	avior	

POST Behavior	
Keyboard Errors	Allows you to enable or disable the keyboard error reporting when the computer starts. This option is enabled by default.
POST Hotkeys	Allows you to specify the function keys to display on the screen when the computer starts.  Enable F12 — Boot menu (enabled by default)
Fast Boot	This option can speed up the boot process by bypassing some compatibility steps:
	<ul> <li>Minimal — The system boots quickly, unless the BIOS has been updated, memory changed, or the previous POST did not complete.</li> </ul>
	<ul> <li>Thorough — The system does not skip any steps in the boot process.</li> </ul>
	<ul> <li>Auto — This allows the operating system to control this setting (this works only when the operating system supports Simple Boot Flag).</li> </ul>
	This option is set to <b>Thorough</b> by default.
Virtualization Support	
Virtualization	This option specifies whether a Virtual Machine Monitor (VMM) can utilize the additional hardware capabilities provided by Intel® Virtualization Technology. <b>Enable Intel</b> ®

VT for Direct I/O

Maintenance	
Service Tag	Displays the Service Tag of your computer.
Asset Tag	Allows you to create a system asset tag if an asset tag is not already set. This option is not set by default.
SERR Messages	Controls the SERR message mechanism. This option is not set by default. Some graphics cards require that the SERR message mechanism be disabled.

disabled by default.

Virtualization Technology — This option is enabled by default.

Enables or disables the Virtual Machine Monitor (VMM) from utilizing the additional hardware capabilities provided by Intel® Virtualization technology for direct I/O. **Enable Intel® Virtualization Technology for Direct I/O** — This option is

#### Image Server

#### Lookup Method

Specifies how the ImageServer looks up the server address.

- Static IP
- DNS (enabled by default)



NOTE: This field is only relevant when the "Integrated NIC" control in the "System Configuration" group is set to "Enabled with ImageServer".

#### ImageServer IP

Specifies the primary static IP address of the ImageServer with which the client software communicates. The default IP address is 255.255.255.255.



NOTE: This field is only relevant when the "Integrated NIC" control in the "System Configuration" group is set to "Enabled with ImageServer" and when "Lookup Method" is set to "Static IP".

#### ImageServer Port

Specifies the primary IP port of the ImageServer with which the client communicates. The default IP port is **06910**.



NOTE: This field is only relevant when the "Integrated NIC" control in the "System Configuration" group is set to "Enabled with ImageServer".

#### Client DHCP

Specifies how the client obtains the IP address.

- Static IP
- DNS (enabled by default)



NOTE: This field is only relevant when the "Integrated NIC" control in the "System Configuration" group is set to "Enabled with ImageServer".

#### Client IP

Specifies the static IP address of the client. The default IP address is 255.255.255.255.



NOTE: This field is only relevant when the "Integrated NIC" control in the "System Configuration" group is set to "Enabled with ImageServer" and when "Client DHCP" is set to "Static IP".

#### Client Subnet Mask

Specifies the subnet mask of the client. The default setting is 255.255.255.255.



**NOTE:** This field is only relevant when the "Integrated NIC" control in the "System Configuration" group is set to "Enabled with ImageServer" and when "Client DHCP" is set to "Static IP".

#### Client Gateway

Specifies the gateway IP address for the client. The default setting is **255.255.255.255**.



**NOTE:** This field is only relevant when the "Integrated NIC" control in the "System Configuration" group is set to "Enabled with ImageServer" and when "Client DHCP" is set to "Static IP".

License Status

Displays the current license status.

### System Logs

BIOS Events Allows you to clear the system event logs.

Clear Log

DellDiag Events

Displays the DellDiag event log.

Thermal Events

Displays the thermal event log and allows you to:

Clear Log

Power Events

Allows you to clear the power event logs.

Clear Log

BIOS Progress Events

Displays the BIOS Progress event log.

### Diagnostic LEDs



**NOTE:** The diagnostic LEDs only serve as an indicator of the progress through the Power-on Self-Test (POST) process. These LEDs do not indicate the problem that caused the POST routine to stop.

The diagnostic LEDs are located on the front of the chassis next to the power button. These diagnostic LEDs are only active and visible during the POST process. Once the operating system starts to load, they turn off and are no longer visible.

The system now includes pre-POST and POST LEDs in an attempt to help identifying a possible problem with the system easier and more accurate.



**NOTE:** The diagnostic lights will blink when the power button is amber or off, and will not blink when it is blue. This has no other significance.

### **Diagnostic Light Patterns**

LED



#### Power Button



# Problem Description

The computer is either turned off or is not receiving power.

# Troubleshooting Steps

- Re-seat the power cable in the power connector at the back of the computer and the electrical outlet.
- Bypass power strips, power extension cables, and other power protection devices to verify that the computer turns on properly.
- Ensure that any power strips being used are plugged into an electrical outlet and are turned on.
- Ensure that the electrical outlet is working by testing it with another device, such as a lamp.

Ensure that the main power cable and front panel cable are securely connected to the system board.

### I FD



#### **Power Button**



#### **Problem Description**

A possible system board failure has occurred.

**Troubleshooting Steps** Unplug the computer. Allow one minute for the power to drain. Plug the computer into a working electrical outlet and press the power button.

#### **LED**



### Power Button



# Problem Description

A possible system board, power supply, or peripheral failure has occurred.

### **Troubleshooting** Steps

- Power off computer, leaving the computer plugged in. Press and hold the power supply test button at the rear of the power supply unit. If the LED next to the switch illuminates, the problem may be with your system board.
- If the LED next to the switch does not illuminate. disconnect all internal and external peripherals, and press and hold the power supply test button. If it illuminates, there could be a problem with a peripheral.
- If the LED still does not illuminate, remove the PSU connections from the system board, then press and hold the power supply button. If it illuminates, there could be a problem with the system board.
- If the LED still does not illuminate, the problem is with the power supply.

LED



Power Button



Problem Description Memory modules are detected, but a memory power failure has occurred.

**Troubleshooting** Steps

- If two or more memory modules are installed, remove the modules, then re-install one module and re-start the computer. If the computer starts normally, continue to install additional memory modules (one at a time) until you have identified a faulty module or reinstalled all modules without error. If only one memory module is installed, try moving it to a different DIMM connector and re-start the computer.
- If available, install verified working memory of the same type into your computer.

LED



Power Button



**Problem Description** 

BIOS may be corrupt or missing.

Troubleshooting Steps The computer hardware is operating normally but the BIOS may be corrupt or missing.

I FD



Power Button



**Problem Description** 

A possible system board failure has occurred.

**Troubleshooting** 

Steps

Remove all peripheral cards from the PCI and PCI-E slots and re-start the computer. If the computer boots, add the peripheral cards back one by one until you find the bad one.

LED



Power Button



**Problem Description** 

Power connector not installed properly.

**Troubleshooting Steps** Re-seat the 2x2 power connector from the power supply unit.

LED



Power Button



**Problem Description** 

Possible peripheral card or system board failure has occurred.

**Troubleshooting** Steps

Remove all peripheral cards from the PCI and PCI-E slots and re-start the computer. If the computer boots. add the peripheral cards back one by one until you find the bad one.

LED



Power Button



**Problem Description** 

A possible system board failure has occurred.

**Troubleshooting** Steps

Disconnect all internal and external peripherals, and re-start the computer. If the computer boots, add the peripheral cards back one by one until you find the bad one.

If the problem persists, the system board is faulty.

LED



Power Button



**Problem Description** 

A possible coin cell battery failure has occurred.

**Troubleshooting Steps** Remove the coin cell battery for one minute, reinstall the battery, and restart.

LED



Power Button



**Problem Description** 

A possible processor failure has occurred.

Troubleshooting Steps

Re-seat the processor.

LED



Power Button

Problem Description Memory modules are detected, but a memory failure has occurred.

**Troubleshooting** Steps

If two or more memory modules are installed, remove the modules, then re-install one module and re-start the computer. If the computer starts normally, continue to install additional memory modules (one at a time) until you have identified a faulty module or reinstalled all modules without error.

If available, install working memory of the same type into your computer.

I FD



Power Button



**Problem Description** 

A possible hard drive failure has occurred.

**Troubleshooting Steps** 

Re-seat all power and data cables.

LED



**Power Button** 



**Problem Description** 

A possible USB failure has occurred.

Troubleshooting Steps Re-install all USB devices and check all cable connections.

LED



Power Button



Problem Description No memory modules are detected.

**Troubleshooting** Steps

If two or more memory modules are installed, remove the modules, then reinstall one module and restart the computer. If the computer starts normally, continue to install additional memory modules (one at a time) until you have identified a faulty module or reinstalled all modules without error.

 If available, install working memory of the same type into your computer.

### LED



#### **Power Button**



### **Problem Description**

Memory modules are detected, but a memory configuration or compatibility error has occurred.

# **Troubleshooting Steps**

- Ensure that no special requirements for memory module/connector placement exist.
- Ensure that the memory you are using is supported by your computer.

#### LED



### **Power Button**



### Problem Description A possible expansion card failure has occurred.

# Troubleshooting Steps

- Determine if a conflict exists by removing an expansion card (not a graphics card) and restarting the computer.
- If the problem persists, reinstall the card you removed, then remove a different card and restart the computer.
- Repeat this process for each expansion card installed. If the computer starts normally, troubleshoot the last card removed from the computer for resource conflicts.

#### LED



#### Power Button



### **Problem Description**

A possible system board resource and/or hardware failure has occurred.

## Troubleshooting Steps

- Clear CMOS.
- Disconnect all internal and external peripherals, and restart the computer. If the computer boots, add the peripheral cards back one by one until you find the bad one.
- If the problem persists, the system board / system board component is faulty.

LED



#### **Power Button**



### Problem Description

Some other failure has occurred.

## Troubleshooting Steps

- Ensure that the display/monitor is plugged into a discrete graphic card.
- Ensure that all hard drives and optical drive cables are properly connected to the system board.
- If there is an error message on the screen identifying a problem with a device ( hard drive), check the device to make sure it is functioning properly.
- If the operating system is attempting to boot from a device (optical drive), check system setup to ensure the boot sequence is correct for the devices installed on your computer.

# **Beep Codes**

The computer can emit a series of beeps during start-up if the display cannot show errors or problems. These series of beeps, called beep codes, identify various problems. The delay between each beep is 300 ms, the delay between

each set of beeps is 3 sec, and the beep sound lasts 300 ms. After each beep and each set of beeps, the BIOS should detect if the user presses the power button. If so, BIOS will jump out from looping and execute the normal shutdown process and power system.

**Code** 1-1-2

Cause Microprocessor register failure

**Code** 1-1-3

Cause NVRAM

Code 1-1-4

Cause ROM BIOS checksum failure

**Code** 1-2-1

Cause Programmable interval timer

**Code** 1-2-2

Cause DMA initialization failure

**Code** 1-2-3

Cause DMA page register read/write failure

**Code** 1-3-1 through 2-4-4

Cause DIMMs not being properly identified or used

**Code** 3-1-1

Cause Slave DMA register failure

**Code** 3-1-2

Cause Master DMA register failure

**Code** 3-1-3

Cause Master interrupt mask register failure

**Code** 3-1-4

Cause Slave interrupt mask register failure

**Code** 3-2-2

Cause Interrupt vector loading failure

**Code** 3-2-4

Cause Keyboard Controller Test failure

**Code** 3-3-1

Cause NVRAM power loss

**Code** 3-3-2

Cause NVRAM configuration

**Code** 3-3-4

Cause Video Memory Test failure

**Code** 3-4-1

Cause Screen initialization failure

Code 3-4-2

Cause Screen retrace failure

**Code** 3-4-3

Cause Search for video ROM failure

**Code** 4–2–1

Cause No time tick

**Code** 4–2–2

Cause Shutdown failure

**Code** 4–2–3

Cause Gate A20 failure

Code 4-2-4

Cause Unexpected interrupt in protected mode

**Code** 4–3–1

Cause Memory failure above address OFFFFh

**Code** 4–3–3

Cause Timer-chip counter 2 failure

**Code** 4–3–4

Cause Time-of-day clock stopped

Code 4-4-1

Cause Serial or parallel port test failure

Code 4-4-2

Cause Failure to decompress code to shadowed memory

**Code** 4–4–3

Cause Math coprocessor test failure

Code 4-4-4

Cause Cache test failure

### **Error Messages**

### Address mark not found

**Description** The BIOS found a faulty disk sector or could not find a particular disk sector.

Alert! Previous attempts at booting this system have failed at checkpoint [nnnn]. For help in resolving this problem, please note this checkpoint and contact Dell Technical Support.

**Description** The computer failed to complete the boot routine three consecutive times for the same error. Contact Dell and report the checkpoint code (nnnn) to the support technician

### Alert! Security override Jumper is installed.

**Description** The MFG\_MODE jumper has been set and AMT Management features are disabled until it is removed.

### Attachment failed to respond

**Description** The floppy or hard drive controller cannot send data to the associated drive.

#### Bad command or file name

**Description** Ensure that you have spelled the command correctly, put spaces in the proper place, and used the correct pathname.

### Bad error-correction code (ECC) on disk read

**Description** The floppy or hard drive controller detected an uncorrectable read error.

#### Controller has failed

**Description** The hard drive or the associated controller is defective.

#### Data error

**Description** The floppy or hard drive cannot read the data. For the Windows operating system, run the chkdsk utility to check the file structure of the floppy or hard drive. For any other operating system, run the appropriate corresponding utility.

### Decreasing available memory

**Description** One or more memory modules may be faulty or improperly seated. Re-install the memory modules and, if necessary, replace them.

#### Diskette drive 0 seek failure

**Description** A cable may be loose or the computer configuration information may not match the hardware configuration.

#### Diskette read failure

**Description** The floppy disk may be defective or a cable may be loose. If the drive access light turns on, try a different disk.

### Diskette subsystem reset failed

**Description** The floppy drive controller may be faulty.

#### Gate A20 failure

**Description** One or more memory modules may be faulty or improperly seated. Reinstall the memory modules and, if necessary, replace

them.

#### General failure

**Description** The operating system is unable to carry out the command. This

message is usually followed by specific information—for example, **Printer out of paper**. Take the appropriate action to resolve the problem.

### Hard-disk drive configuration error

**Description** The hard drive failed initialization.

Hard-disk drive controller failure

**Description** The hard drive failed initialization.

Hard-disk drive failure

**Description** The hard drive failed initialization.

Hard-disk drive read failure

**Description** The hard drive failed initialization.

Invalid configuration information-please run SETUP program

**Description** The computer configuration information does not match the hardware configuration.

### Invalid Memory configuration, please populate DIMM1

**Description** DIMM1 slot does not recognize a memory module. The module should be re-seated or installed.

### Keyboard failure

**Description** A cable or connector may be loose, or the keyboard or keyboard/ mouse controller may be faulty.

### Memory address line failure at address, read value expecting value

**Description** A memory module may be faulty or improperly seated. Reinstall the memory modules and, if necessary, replace them.

### Memory allocation error

**Description** The software you are attempting to run is conflicting with the operating system, another program, or a utility.

### Memory data line failure at address, read value expecting value

**Description** A memory module may be faulty or improperly seated. Reinstall the memory modules and, if necessary, replace them.

### Memory double word logic failure at address, read value expecting value

**Description** A memory module may be faulty or improperly seated. Reinstall the memory modules and, if necessary, replace them.

### Memory odd/even logic failure at address, read value expecting value

**Description** A memory module may be faulty or improperly seated. Reinstall the memory modules and, if necessary, replace them

### Memory write/read failure at address, read value expecting value

**Description** A memory module may be faulty or improperly seated. Reinstall the memory modules and, if necessary, replace them.

### Memory size in CMOS invalid

**Description** The amount of memory recorded in the computer configuration information does not match the memory installed in the computer.

### Memory tests terminated by keystroke

**Description** A keystroke interrupted the memory test.

#### No boot device available

**Description** The computer cannot find the floppy disk or hard drive.

#### No boot sector on hard-disk drive

**Description** The computer configuration information in System Setup may be incorrect.

### No timer tick interrupt

**Description** A chip on the system board might be malfunctioning.

### Non-system disk or disk error

**Description** The floppy disk in drive A does not have a bootable operating system installed on it. Either replace the floppy disk with one that has a bootable operating system, or remove the floppy disk from drive A and restart the computer.

#### Not a boot diskette

**Description** The operating system is trying to boot to a floppy disk that does not have a bootable operating system installed on it. Insert a bootable floppy disk.

### Plug and play configuration error

**Description** The computer encountered a problem while trying to configure one or more cards.

#### Read fault

**Description** The operating system cannot read from the floppy or hard drive, the computer could not find a particular sector on the disk, or the requested sector is defective.

### Requested sector not found

**Description** The operating system cannot read from the floppy or hard drive, the computer could not find a particular sector on the disk, or the requested sector is defective.

#### Reset failed

**Description** The disk re-set operation failed.

#### Sector not found

**Description** The operating system cannot locate a sector on the floppy or hard drive.

#### Seek error

**Description** The operating system cannot find a specific track on the floppy disk or hard drive.

#### Shutdown failure

A chip on the system board might be malfunctioning. Description

### Time-of-day clock stopped

Description The battery might be dead.

### Time-of-day not set-please run the System Setup program

**Description** The time or date stored in System Setup does not match the computer clock.

### Timer chip counter 2 failed

A chip on the system board may be malfunctioning. Description

### Unexpected interrupt in protected mode

**Description** The keyboard controller may be malfunctioning or a memory module may be loose.

WARNING: Dell's Disk Monitoring System has detected that drive [0/1] on the [primary/secondary] EIDE controller is operating outside of normal specifications. It is advisable to immediately back up your data and replace your hard drive by calling your support desk or Dell.

**Description** During initial startup, the drive detected possible error conditions. When your computer finishes booting, immediately back up your data and replace your hard drive (for installation procedures, see "Adding and Removing Parts" for your computer type). If no replacement drive is immediately available and the drive is not the only bootable drive, enter System Setup and change the appropriate drive setting to **None**. Then remove the drive from the computer.

#### Write fault

**Description** The operating system cannot write to the floppy or hard drive.

### Write fault on selected drive

**Description** The operating system cannot write to the floppy or hard drive.

## X:\ is not accessible. The device is not ready

**Description** The floppy drive cannot read the disk. Insert a floppy disk into the drive and try again.

### **Technical Specifications**



**NOTE:** Offerings may vary by region. For more information regarding the configuration of your computer, click Start (or Start in Windows XP) Help and Support, and then select the option to view information about your computer.

#### Processor

Processor type	<ul> <li>Intel Core i3 series</li> <li>Intel Core i5 series</li> <li>Intel i7 Quad Core series</li> <li>Intel Pentium Dual Core series</li> <li>Intel Celeron Dual Core series</li> </ul>
Total Cache	up to 8 MB cache depending on processor type

### **System Information**

System Chipset	Intel 6 Series Express chipset
BIOS Chip (NVRAM)	64 Mbits (8 MB) located at SPI_2 on chipset
	16 Mbits (2 Mb) located at SPI_1 on chipset

#### Memory

Туре	DDR3
Speed	1333 MHz
Connectors	
Desktop, Mini-Tower, Small Form Factor	four DIMM slots
Ultra Small Form Factor	two DIMM slots

Memory			
Capacity	1 GB, 2 GB, and 4 GB		
Minimum Memory	1 GB		
Maximum memory			
Desktop, Mini-Tower, Small Form Factor	16 GB		
Ultra Small Form Factor	8 GB		
Video			
Integrated	<ul><li>Intel HD Graphics</li><li>Intel HD Graphics 2000</li></ul>		
Discrete	PCI Express x16 graphics adapter		
Video memory	up to 1.7 GB shared video memory (Microsoft Windows Vista and Windows 7)		
Audio			
Integrated	four Channel High Definition Audio		
Network			
Integrated	Intel 82579LM Ethernet capable of 10/100/1000 Mb/s communication		
Expansion Bus			
Bus Type	<ul> <li>PCI 2.3</li> <li>PCI Express 2.0</li> <li>SATA 1.0, 2.0, 3.0</li> <li>USB 2.0</li> </ul>		
Bus Speed	PCI Express:		
	<ul> <li>x1-slot bidirectional speed – 500 MB/s</li> <li>x16-slot bidirectional speed – 16 GB/s</li> </ul>		

SATA: 1.5 Gbps, 3.0 Gbps, and 6.0 Gbps

#### Cards

PCI

Mini-Tower up to one full-height card

Desktop up to one low-profile card

Small Form Factor none

Ultra Small Form Factor none

PCI Express x16 (with support for PCI-Express x1)

Mini-Tower up to one full-height cards

Desktop up to one low-profile cards

Small Form Factor up to one low-profile cards

Ultra Small Form Factor none

Mini PCI Express

Mini-Tower none

Desktop none

Small Form Factor none

Ultra Small Form Factor up to one half-height card

#### **Drives**

Externally Accessible:

5.25-inch drive bays

Mini-Tower two
Desktop one

Small Form Factor one slim line bay

Ultra Small Form Factor one slim line bay

Internally Accessible:

3.5-inch SATA drive bays

Mini-Tower two
Desktop one

#### **Drives**

Small Form Factor one

Ultra Small Form Factor none

2.5-inch SATA drive bays

Mini-Tower two
Desktop one
Small Form Factor one

Ultra Small Form Factor one

#### **External Connectors**

Audio:

Back Panel two connectors for line-out and line-in/

microphone

Front Panel two connectors for microphone and

headphone

Network Adapter one RJ45 connector

Serial one 9-pin connector; 16550C compatible

Parallel one 25-pin connector (optional for mini-

tower)

**USB 2.0** 

Mini-Tower, Desktop, Small Form

Factor

Front Panel: 4

Back Panel: 6

Ultra Small Form Factor Front Panel: 2

Back Panel: 5

Video 15-pin VGA connector, 20-pin DisplayPort

connector

**NOTE:** Available video connectors may vary based on the graphics card selected.

#### **System Board Connectors**

PCI 2.3 data width (maximum) — 32 bits

Mini-Tower, Desktop one 120-pin connector

Small Form Factor, Ultra Small Form none

Factor

PCI Express x1 data width (maximum) — one PCI Express lane

Mini-Tower, Desktop, Small Form

one 164-pin connector

Factor

Ultra Small Form Factor none

PCI Express x16 (wired as x4) data width (maximum) — four PCI Express lanes

Mini-Tower, Desktop, Small Form

one 164-pin connector

Factor

Ultra Small Form Factor none

PCI Express x16 data width (maximum) — 16 PCI Express lanes

Mini-Tower, Desktop, Small Form

one 164-pin connector

Factor

Ultra Small Form Factor none

Serial ATA

Mini-Tower four 7-pin connectors

Desktop, Small Form Factor three 7-pin connectors

Ultra Small Form Factor two 7-pin connectors

Memory

Mini-Tower, Desktop, Small Form

four 240-pin connectors

Factor

Ultra Small Form Factor two 240-pin connectors

Internal USB

Mini-Tower, Desktop one 10-pin connector

Small Form Factor, Ultra Small Form none

Factor

System Fan one 5-pin connector

#### **System Board Connectors**

Front panel control

Mini-Tower, Desktop, Small Form

Factor

one 34-pin connector

one 20-pin connector

Desktop, Small Form Factor, Ultra

Small Form Factor

Ultra Small Form Factor

two 2-pin connectors

Processor one 1155-pin connector

Processor Fan one 5-pin connector

Power connector

Mini-Tower, Desktop, Small Form

Factor

one 34-pin connector

Ultra Small Form Factor none

#### Controls and Lights

Front of the computer:

Power button light Blue light — Solid blue light indicates

power-on state; blinking blue light indicates

sleep state of the computer.

Amber light — Solid amber light when the computer does not start indicates a problem with the system board or power supply.

Blinking amber light indicates a problem

with the system board.

Drive activity light Blue light — Blinking blue light indicates

that the computer is reading data from or

writing data to the hard drive.

Diagnostic lights Four lights located on the front panel of the

computer.

Back of the computer:

Link integrity light on integrated

network adapter

Green — a good 10 Mbps connection exists

between the network and the computer.

#### **Controls and Lights**

Orange — a good 100 Mbps connection exists between the network and the computer. Yellow — a good 1000 Mbps connection exists between the network and the computer. Off (no light) — the computer is not detecting a physical connection to the network. Network activity light on integrated Yellow light — A blinking yellow light network adapter indicates that network activity is present. Power supply diagnostic light Green light — The power supply is turned on and is functional. The power cable must be connected to the power connector (at the back of the computer) and the electrical outlet.



**NOTE:** You can test the health of the power system by pressing the test button. When the system power supply voltage is within specification, the self-test LED lights up. If the LED does not light up, the power supply may be defective. AC power must be connected during this test.

#### Power

	Wattage	Maximum Heat Dissipation	Voltage
Mini-Tower	265 W	1390 BTU/hr	100 VAC to 240 VAC, 50 Hz to 60 Hz, 5.0 A
Desktop	250 W	1312 BTU/hr	100 VAC to 240 VAC, 50 Hz to 60 Hz, 4.4 A
Small Form Factor	240 W	1259 BTU/hr	100 VAC to 240 VAC, 50 Hz to 60 Hz, 3.6 A; 100 VAC to 240 VAC, 50 Hz to 60 Hz, 4.0 A
Ultra Small	200 W	758 BTU/hr	100 VAC to 240 VAC, 50 Hz to 60 Hz, 2.9 A



**NOTE:** Heat dissipation is calculated by using the power supply wattage rating.

#### Power

	Wattage	Maximum Heat Dissipation	Voltage	
Coin-cell battery	3 V CR2032	ithium coin cell		

### **Physical**

	Height	Width	Depth	Weight
Mini-Tower	36.00 cm (14.17 inches)	17.50 cm (6.89 inches)	41.70 cm (16.42 inches)	8.87 kg (19.55 lb)
Desktop	36.00 cm (14.17 inches)	10.20 cm (4.01 inches)	41.00 cm (16.14 inches)	7.56 kg (16.67 lb)
Small Form Factor	29.00 cm (11.42 inches)	9.26 cm (3.65 inches)	31.20 cm (12.28 inches)	5.70 kg (12.57 lb)
Ultra Small Form Factor	23.70 cm (9.33 inches)	6.50 cm (2.56 inches)	24.00 cm (9.45 inches)	3.27 kg (7.20 lb)

#### **Environmental**

Temperature ran	ige:
-----------------	------

Operating 10 °C to 35 °C (50 °F to 95 °F)

Storage -40 °C to 65 °C (-40 °F to 149 °F)

Relative humidity (maximum):

Operating 20% to 80% (non-condensing)

Storage 5% to 95% (non-condensing)

Maximum vibration:

Operating 0.25 GRMS

Storage 0.5 GRMS

Maximum shock:

Operating 40 G Storage 105 G

Altitude:

### Environmental

Operating -15.2 m to 3048 m (-50 ft to 10,000 ft)

Storage -15.2 m to 10,668 m (-50 ft to 35,000 ft)

Airborne contaminant level G1 or lower as defined by ANSI/ISA-

S71.04-1985

# **Contacting Dell**

### **Contacting Dell**



**NOTE:** If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell for sales, technical support, or customer service issues:

- 1. Visit support.dell.com.
- 2. Select your support category.
- 3. If you are not a U.S. customer, select your country code at the bottom of the page, or select **All** to see more choices.
- 4. Select the appropriate service or support link based on your need.